

City Development Quarter 2 Performance Report 2007/08

	07/08 Result to Date	2006/07 Result
Percentage of indicators achieving target at year end - based in Predicated Full Year Result	60%	60%
Percentage of indicators showing a year on year improvement based in Predicated Full Year Result*	60%	50%
Percentage of indicators showing a year on year decline based in Predicated Full Year Result*	40%	40%

Please note predicted performance can change each quarter*

1	2	3	4	5	6	7	8	9	10	11	11a	12	13	14
Reference	Title	Service	Frequency & Measure	Good Performance	2006/07 Year-End	2007/08 Target	Current Position as at 30th September 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Year-End data)	All England Bottom Quartile (Based on 2005/06 Year-End data)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues
BV-109a CP-PL50 CPA-E2	Percentage of planning applications determined in line with the Government's new development control targets to determine a) 60% of major applications in 13 weeks	Planning	Quarterly %	Rise	61.01	60.00	66.14	63.00	↑	74.90	57	64.73	7	No concerns
Comments	Targets have been set to match the Government's published targets ;measures are in place to ensure these targets are met whilst at the same time, enabling us to deliver high quality development for the city. Principal Planning Officers are to be appointed and will undertake the complex major casework supported by some outsourcing, employment of freelance planners, overtime arrangements and the provision of administrative support which will maximise the capacity of professional officers.													
BV-109b CP-PL50, CPA-E2	Percentage of planning applications determined in line with development control targets to determine b) 65% of minor applications in 8 weeks.	Planning	Quarterly %	Rise	69.89	65.00	79.02	70.00	↑	81.07	69	75.36	5	No concerns
Comments	Targets have been set to match and maintain the Government's published targets.													
BV-109c CPA-E2	Percentage of planning applications determined in line with development control targets to determine c) 80% of other applications determined within 8 weeks	Planning	Quarterly %	Rise	83.58	80.00	86.56	85.00	↑	91.39	83	85.46	7	No concerns
Comments	Targets have been set to match and maintain the Government's published targets.													

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BV-204 CPA-E42	The percentage of appeals allowed against the authority's decision to refuse on planning applications	Planning	Quarterly %	Fall	37.40	30.00	51.00	40.00	↓	25.00	36	28.5	2	No concerns
Comments	<p>In the quarter 35 out of 64 appeal decisions were allowed, contrary to the Council's decision to refuse. The continued performance of this indicator represents the significant time delay inherent within the appeals process. There is a six month period after a decision for an appeal to be lodged. Following this, the length of time taken by the Planning Inspectorate to come to a final decision can vary from a number of weeks to a number of months, depending on the complexity and form of the appeal (there may be a public inquiry, or written representations made for example) This therefore, has a direct impact on the performance of this indicator; there will be a significant timelag after the training for members, officer training and other improvements before these cases filter to the Planning Inspectorate. In the mean time the situation is being closely monitored and any learning points which emerge are being acted upon. There will be a significant timelag before the improvements measures which have been put in place take effect. An urgent review has begun to examine reasons for our performance and to identify improvements in the quality of our submissions. The outcome will be reported to Development Scrutiny in January 2008</p>													
BV-205 CP-PL51 CPA-E43	Quality of the planning services checklist	Planning	Quarterly %	Rise	N.A.	N.A.	See Comments	See Comments		100.00	83.30	90.7	8	No concerns
Comments	<p>It is not currently possible to set a target for or report the progress of this indicator because guidance has not yet been issued by the Audit Commission. This will clarify what should be included in the count for this indicator, especially as regards the Pendleton Survey (survey of Planning Service accessibility against a pre-defined list). A charter for major development applications, currently in draft, will be implemented by March 2008, focusing on the most complex and large-scale developments. This will also have a bearing on future performance of this indicator. Resourcing issues mean that we cannot provide pre application advice for every application type and size in all forms. The electronic scanning project has been delayed due to technical and resourcing issues and other improvements outlined in the strategic review are being progressed.</p> <p>If the existing methodology is used the 06/07 Year End Result would be 72.2%, these results will be confirmed when the guidance has been received.</p>													
LKI-HM2	The percentage of repairs to dangerous damage to roads and pavements which were carried out within 24 hours from the time of the authority first becoming aware of the damage.	Road Maintenance	Quarterly %	Rise	99.60	97.00	99.74	97.00	↓	N.A.	N.A.	N.A.	N.A.	No concerns
Comments	<p>Performance remains strong and the service is on track to achieve its year end target.</p> <p>The target for 2007/08 has been set at this level to reflect the major impact that the weather has on the level of performance on this measure. Performance was very good in 2006/07, helped by the very mild winter we experienced. However, during normal winter conditions the service's workload increases as essential winter maintenance activities (e.g. - road gritting) are performed by the same crew who perform repairs. As such, this increased workload may have an impact on our responsiveness to damaged pavements and roads.</p>													
BV-106 CPA-E23	Percentage of new homes built on previously developed land	Strategy and Policy	Quarterly %	Rise	96.92	92.00	90.94	92.63	↓	96.74	62.52	95.05	4	No concerns
Comments	<p>Figures to end of September are 1235 out of 1358 brownfield housing completions (gross) Brownfield completions continue to run at a high level in line with UDP policy. Since mid 2000 it has been the Council's policy to provide the majority of housing on previously used (brownfield) sites. During this time, a general embargo on the release of previously un developed sites has been in operation, except in occasional exceptional circumstances and this has been largely successful. The proportion of completions on brownfield land has risen from 74% in 2000-1 to 97% in 2006-7. The latest quarterly figures are a little below this because one very large greenfield site (Sharp Lane) is currently under construction; this will moderate brownfield performance for some time to come. Much more information about the operation of housing land policy is in Housing Land Monitors which are published twice a year.</p>													

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BV-165 CPA-E16	The percentage of pedestrian crossings with facilities for disabled people	Strategy and Policy	Quarterly %	Rise	77.34	84.00	77.30	82.00	↑	99.60	75.6	72.5	4	Some concerns
Comments	The 2006-07 year-end figure has been changed following the July audit. The 2007-08 target, and predicted year-end performance have also been amended as the service is confident that an agreed programme of works will show an improvement in performance over the next two quarters. There is an amount of remedial work required on some crossings, and this is ongoing. It is anticipated that current funding secured will be sufficient to complete this work. Additional funding will be required to increase the percentage of crossings that comply with BV165 performance indicator.													
BV-215a	The average number of days taken to repair a street lighting fault which is under the control of the local authority	Street Lighting	Quarterly Days	Fall	12.11	5.00	5.88	5.88	↑	3.43	6.69	5.03	7	Some concerns
Comments	<p>The average number of days taken to repair a street lighting fault has improved markedly on the previous year. However, performance is still below the target set for the year.</p> <p>This is as a result of staff being shifted from maintenance to the core investment programme leading to a backlog of maintenance jobs. This has been addressed by the recruitment of additional staff. These measures are part of the SEC Improvement Plan and the Plan has been presented to and agreed by the council (including CLT and LMT).</p> <p>In addition, in the first few months of the year, there were still a small number of jobs that had been in the system for some time and were only closed off in this quarter. This significantly increased the number of days used in the calculation of this PI.</p> <p>In terms of data quality, further auditing of the data used to calculate these PI's show that the quality of data is improving and we can have greater confidence in the figures presented. However, the timeliness of the information inputted into the system is an issue that needs to be addressed. Other system improvements have been made to make the process of calculating this PI easier and further developments are expected, which should further improve our confidence in the data provided. As a result, our data quality concerns have reduced from 'significant' in quarter 1 to 'some' in quarter 2.</p>													
BV-215b	The average time taken to repair a street lighting fault where response time is under the control of a Distribution Network Operator (DNO)	Street Lighting	Quarterly Days	Fall	27.87	14.00	22.65	22.65	↑	14.03	33.77	28.71	1	Some concerns
Comments	<p>Performance on this indicator has improved due to SEC improving their relations with YEDL staff and introducing new processes to improve communications and ensure that work tickets are passed back. Although there are still some issues to be resolved, work is underway and further improvements are expected (as outlined in the SEC Improvement Plan).</p> <p>Initial indications are that the year end target won't be met and the annual predicted performance has been altered accordingly.</p> <p>In terms of data quality, auditing of the work continues and as with BV215a, the data quality rating is being reduced to 'some concerns'.</p>													
LKI-SL2	Percentage of street lamps not working as planned	Street Lighting	Quarterly %	Fall	1.02	1.50	1.09	1.50	↓	N.A.	N.A.	N.A.	N.A.	Some concerns
Comments	These results were provided by SEC. The PFI Contracts Team have expressed some concerns over the validity of these figures and are working with SEC to rectify this.													